



HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT

A Your account information including Account Number, Service Address, Statement Date and Service Period are clearly displayed in the top right corner of the statement.

B The Previous Balance is the amount that was due on the previous month's bill. This section also displays any outstanding charges due on the account listed as Balance Forward.

C Individual charges are displayed here. Each type of service is subtotaled.


D This is the Total Amount Due, including any past due charges carried over from previous billing cycles.

E This is one of three message areas that we will use to display important information each month. Additional messages are located on the back of the bill.

F Track your current water and/or electric consumption with convenient graph(s) located here. Compare your current usage to your usage last year and set conservation goals.

G Detach this pay stub and return with your payment. On this pay stub, you will find your Account Number, Service Address, Statement Date, the Due Date and the Total Due. If the amount you are paying is different than the amount due, please write the payment amount in the Amount Enclosed space. Checks should be made payable to Plymouth Utilities, and should always include your account number. Please do not staple, tape or fold your check or pay stub.

H Be sure to check the back of the billing statement for more usage details and other important information.



900 CTH PP
PO Box 277
Plymouth, WI 53073-0277
(920) 893-1471
www.plymouthutilities.com

Statement

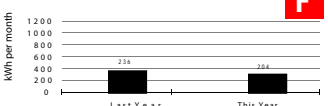
Customer: [1/1]
Account Number: **A**
Service Address:
Statement Date:
Service Period:
Bill Type:

STATEMENT ACTIVITY		USAGE	CHARGES
PREVIOUS BALANCE			135.64
LATE PAYMENT CHARGE	B		.00
PAYMENTS - 10/02/14			-135.64
ADJUSTMENTS			.00
BALANCE FORWARD			.00
ELEC RESIDENT		204	28.28
PCAC RESIDENT		204	-.18
COMMITMENT TO C	C	204	.11
WATER URBAN		15	47.50
PUBLIC FIRE PRO			9.25
SEWER - URBAN		15	44.95
SALES TAX			1.40
CURRENT CHARGES			131.31
TOTAL AMOUNT DUE	D		131.31

It's easy to forget how powerful electricity can be. But over 50,000 house fires start each year from common electrical safety mistakes. A few simple changes like checking cords for damage, using surge protectors, and scheduling appliance tune-ups can help you stay safe. For more tips, contact us today!


E

Monthly Electric Usage Comparison




F

Monthly Water Usage Comparison



Detach and return this portion. Make checks payable to Plymouth Utilities.



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Account Number:
Service Address:
Statement Date:

CURRENT CHARGES	
DUE DATE: 04/30/2014	TOTAL DUE: \$131.32
AFTER DUE DATE:	\$132.62
AMOUNT ENCLOSED:	

<p> </p> <p>CUSTOMER NAME 1234 MAIN STREET PLYMOUTH, WI 53703-0277</p>	<p> </p> <p>PLYMOUTH UTILITIES PO BOX 277 PLYMOUTH, WI 53703-0277</p>
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QUESTIONS ABOUT YOUR NEW BILL? CALL 920-893-1471.



HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT CONTINUED...

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Details related to your current and previous meter readings can be found here.

J

Electric and/or water usage per month will be displayed in graphs here.

K

These two boxes will display billing messages from Plymouth Utilities. Be sure to check here for energy conservation tips, safety information, updates, and other useful information.

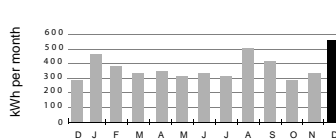
L

In this section you will find contact and payment information.

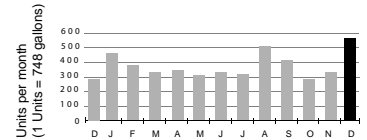
Current Meter Information

METER	SERVICE	READ DATE	# DAYS	DMD	CURRENT	PREVIOUS	MULTI	USAGE	UNITS
0000003531	ELECTRIC	04/02/2014	29	0	81,586	81,382	1	204	kWh
0059221294	WATER	04/02/2014	29	0	783	783	1	15	cu ft

Your Electric Usage



Your Water Usage



Lowering your energy costs is easy once you know where to start. And that's what our free online energy analysis is all about. With answers to some basic questions about things like the age and condition of insulation, electronics and major appliances you can finally pinpoint the energy wasters in your home.

Even better, you'll know exactly what to do about them, thanks to 24-hour access to our easy-to-use tools, including an energy library and an interactive house with practical, room-by-room advice. There are even online home improvement calculators that can figure out just how much money an upgrade (like new insulation) could save. Turns out, they can save a lot. Visit the Home Energy Suite online at wppienergy.org/homeenergy.

When does being local matter most? When our neighbors can count on our quick response, especially after a storm. We'll make sure danger passes with the storm, and you can do your part, too. Turn off lights and unplug your devices while the power's out. Avoid flooded areas and debris. Stay in your home or vehicle and give us a call.

With public power, the good we do stays right here. Because we're here. For you. Learn more at whypublicpower.org.



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BILL PAYMENT OPTIONS

CASH, CHECK OR MONEY ORDER
Mail or in person (drop box also available)
900 CTH PP
PO Box 277
Plymouth, WI 53073-0277
Office Hours: Monday-Friday from 7:00 a.m. - 4:00 p.m.
(920) 893-1471
After Hours Repair/Emergency (920) 893-1471

ACH WITHDRAWAL

Automatically deduct your utility bill payment from your savings or checking account. There is no cost to participate in this service. Contact our office to sign up.

CREDIT/DEBIT via Payment Service Network

Pay online at www.paymentservicenet.com
Pay over the phone by calling (877) 885-7968
PSN charges a convenience fee to process payments*
Paying online or via phone by checking or savings, \$1.00 fee is added
2.75% fee added to credit/debit card payments (+50 cents for payments less than \$100)
Credit/Debit Cards accepted at our office with convenience fees

COMMITMENT TO COMMUNITY

These funds collected are used for energy efficiency and energy assistance programs. These programs are paid for by all customers through a portion of their kWh energy charges.

SERVICE CHARGE

The monthly charge includes the cost to maintain our meters, pipes and lines.

BUDGET BILLING

Our budget billing plan allows your utility payment to be averaged over a 12 month period. Contact our office to sign up. Budget guidelines apply.

POWER COST ADJUSTMENT CLAUSE (PCAC)

This adjustment reflects the variance in the cost of purchased power from the amount included for these costs in our basic electric rate.

[Plymouth Utilities' rates are available at our office and online.](#)

Diggers Hotline: 1-800-242-8511 or simply 811.

Shared strength through WPPI Energy

WE ARE YOUR LOCAL RESOURCE



Shared strength through WPPI Energy

QUESTIONS ABOUT YOUR NEW BILL? PLEASE CALL 920-893-1471.

At Plymouth Utilities, we believe affordable public power strengthens our community and helps our neighbors. That's why, through WPPI Energy, we're partnering with other local not-for-profit utilities to share resources and lower costs.

QUESTIONS ABOUT YOUR NEW BILL? CALL 920-893-1471.